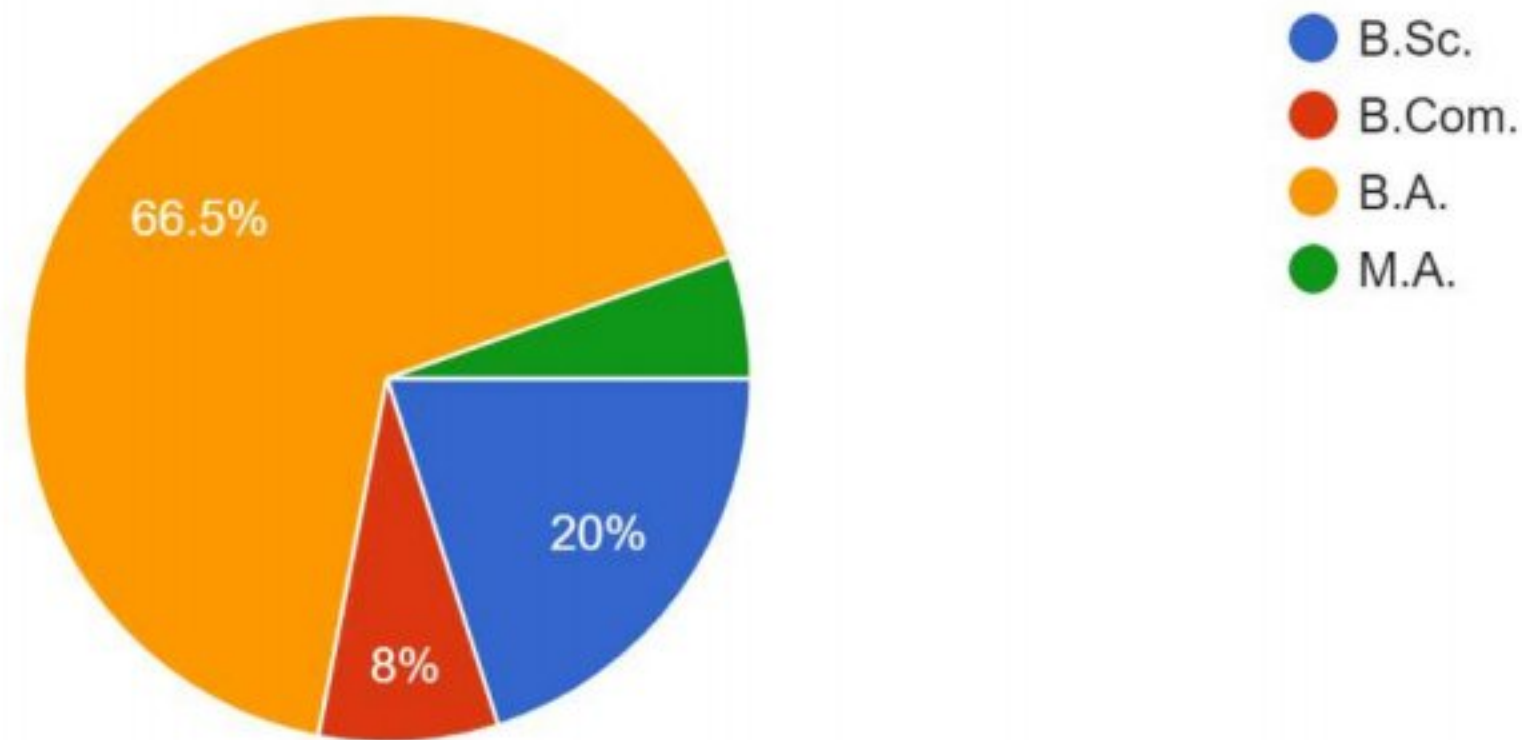


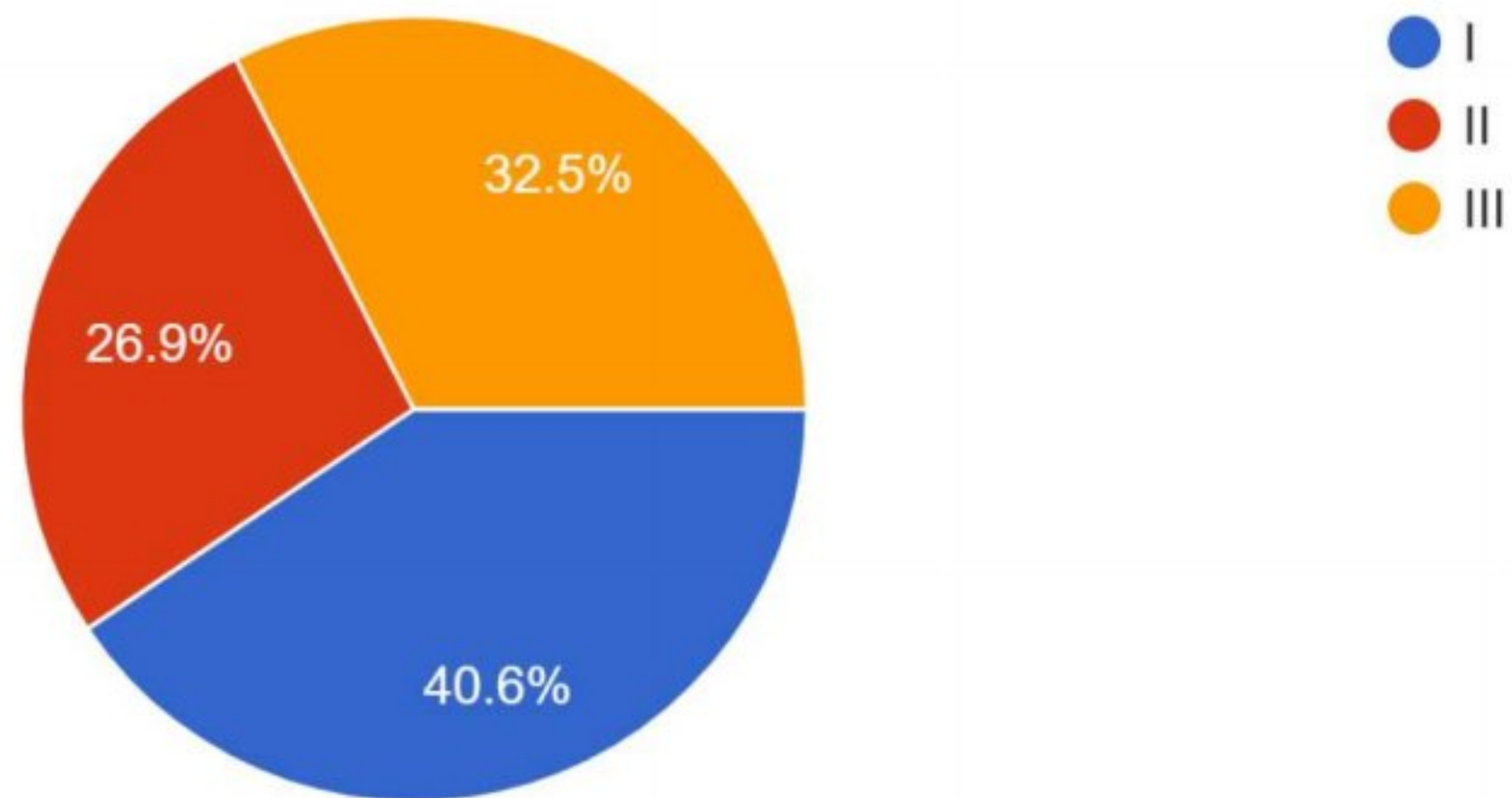
**Students Feedback Analysis and Action Taken Report(ATR)**  
**(Session 2021-2022)**

<b>Total Responses</b>	<b>828</b>
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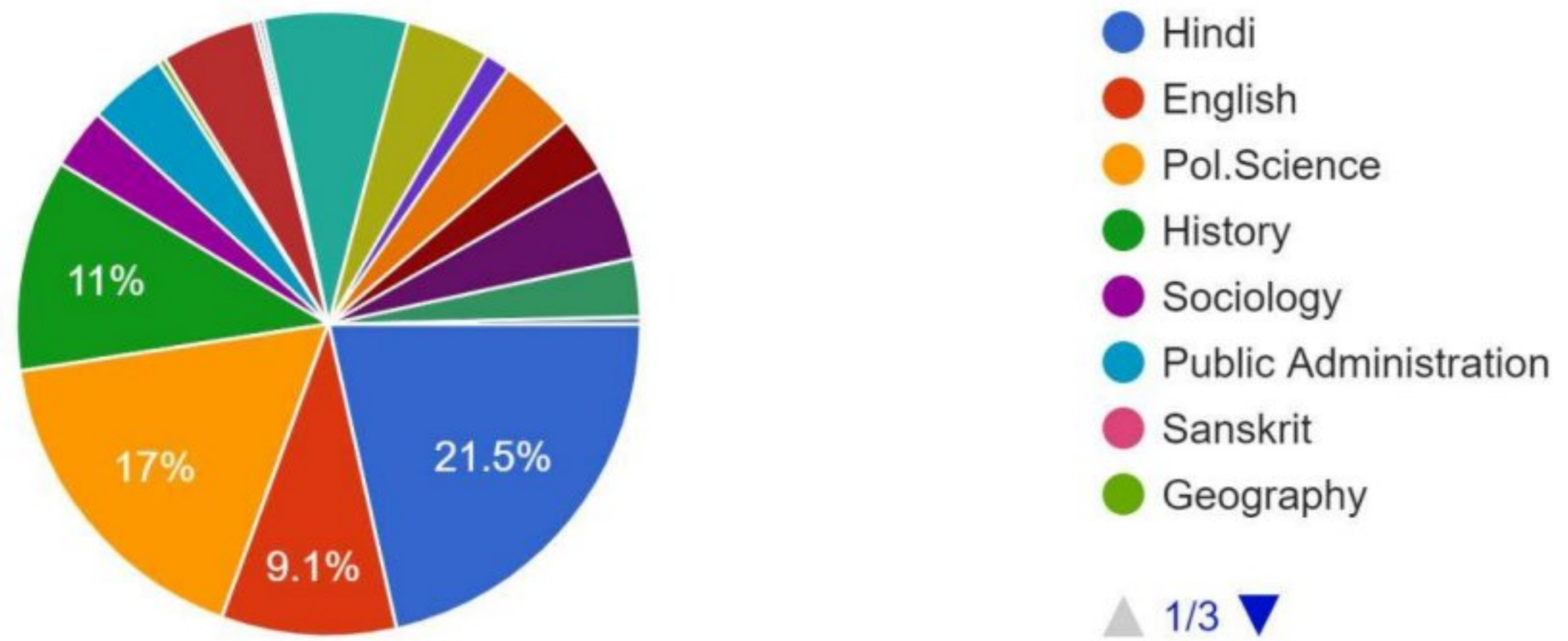
**Faculty wise respondents (%)**

828 responses



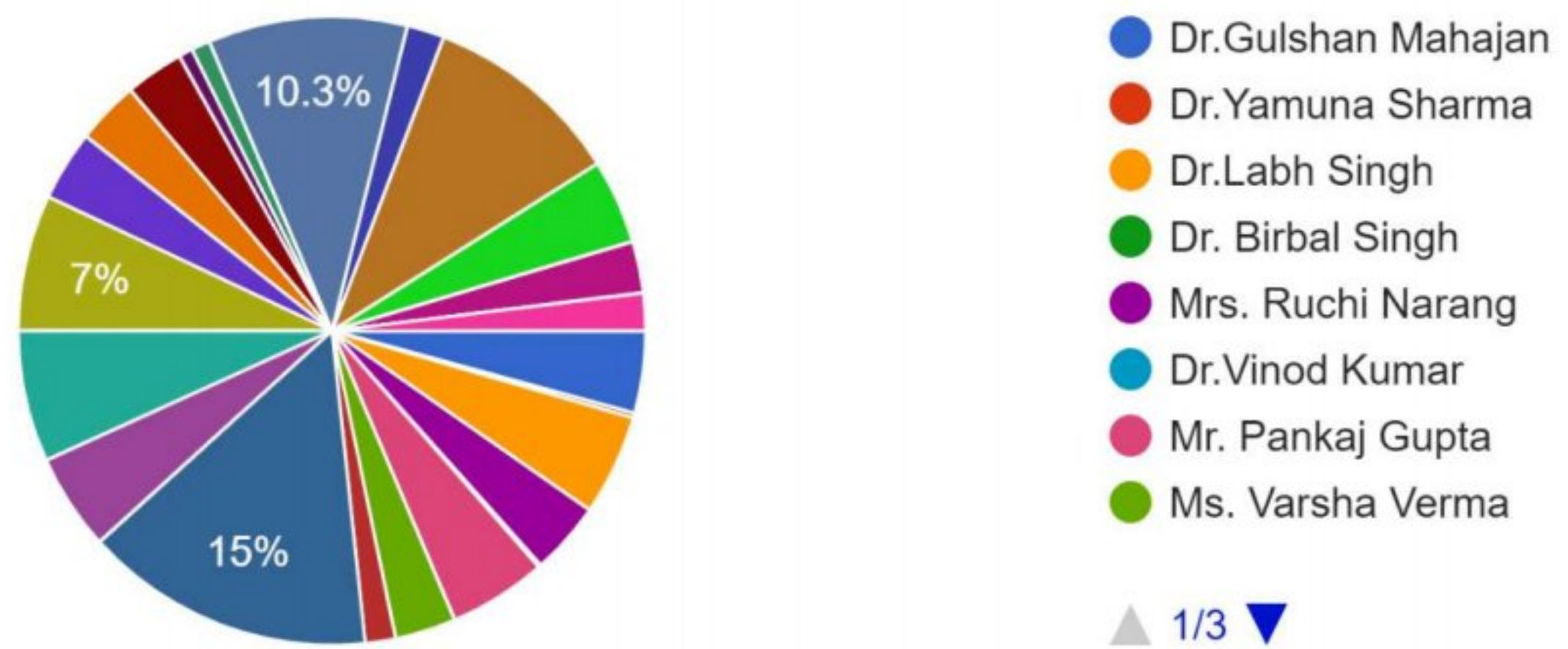
**Class wise respondents (%)**

828 responses



**Major Subject wise respondents (%)**

828 responses



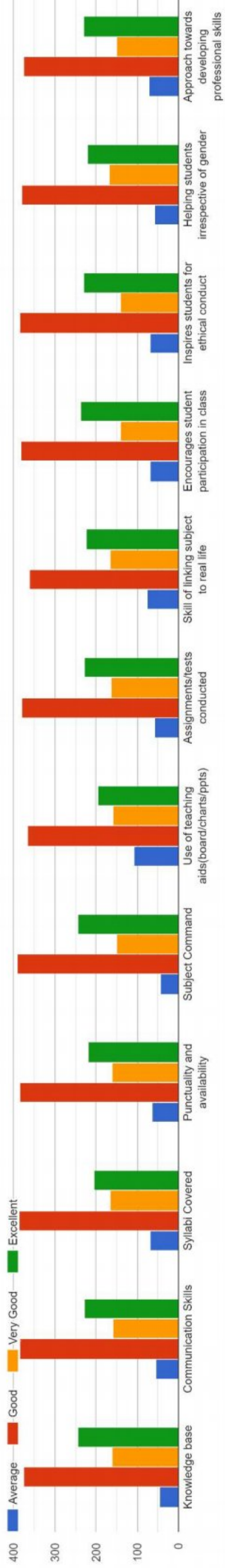
**Teacher wise respondents (%)**





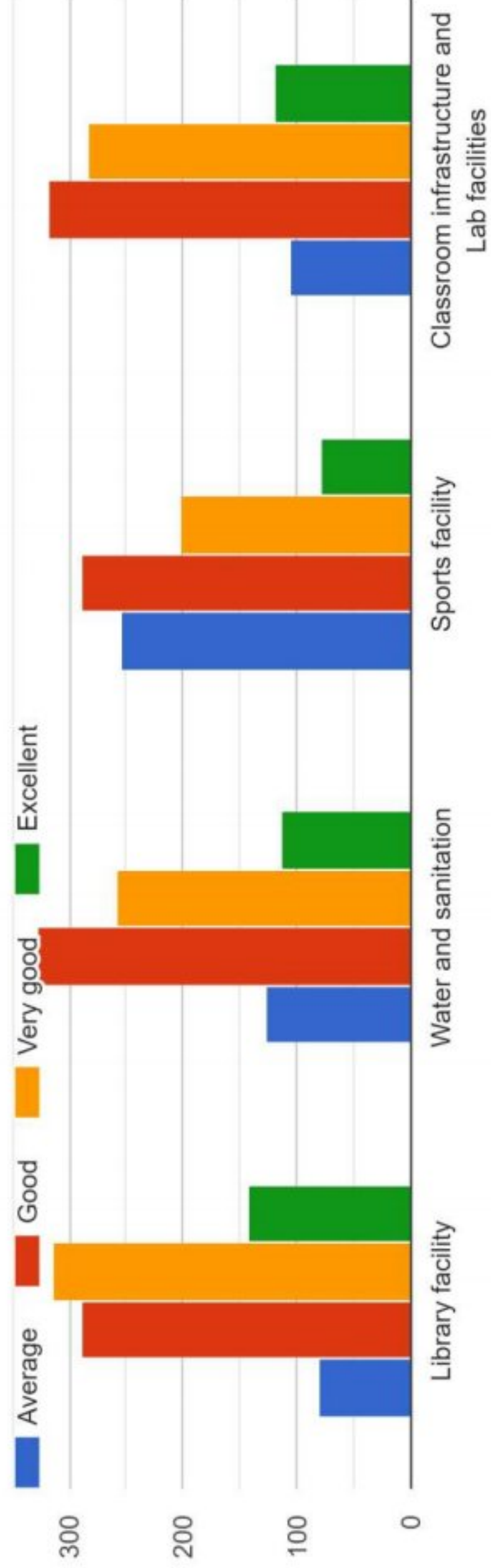
Ms. Shalini Thakur	Chemistry	Average	16.00	12.00	32.00	8.00	4.00	4.00	8.00	12.00	4.00	8.00	12.00	8.00	
		Excellent	25.00	31.25	12.50	31.25	37.50	18.75	18.75	37.50	25.00	25.00	25.00	12.50	31.25
Ms. Poonam Thakur	Botany	Very Good	37.50	31.25	25.00	31.25	25.00	37.50	31.25	18.75	43.75	43.75	31.25	37.50	25.00
		Good	31.25	31.25	50.00	31.25	31.25	43.75	43.75	43.75	43.75	25.00	31.25	37.50	37.50
Mrs. Ruchi Narang	Mathematics	Average	6.25	6.25	12.50	6.25	6.25	6.25	6.25	12.50	6.25	6.25	12.50	6.25	
		Excellent	18.18	18.18	27.27	22.73	18.18	13.64	13.64	22.73	13.64	18.18	18.18	22.73	18.18
Mr. Som Krishan	Commerce	Very Good	18.18	22.73	22.73	27.27	9.09	27.27	22.73	18.18	9.09	9.09	18.18	18.18	9.09
		Good	54.55	36.36	40.91	40.91	72.73	40.91	40.91	50.00	50.00	68.18	40.91	54.55	68.18
Dr. Gulshan Mahajan	Physics	Average	9.09	22.73	9.09	9.09	0.00	18.18	4.55	18.18	4.55	22.73	4.55	4.55	
		Excellent	25.00	25.00	37.50	37.50	25.00	25.00	25.00	37.50	37.50	37.50	50.00	37.50	37.50
Mr. Pankaj Gupta	Zoology	Very Good	25.00	25.00	12.50	0.00	25.00	12.50	0.00	12.50	12.50	12.50	50.00	12.50	0.00
		Good	37.50	37.50	37.50	62.50	37.50	37.50	37.50	50.00	37.50	37.50	0.00	37.50	50.00
Mr. Rahul Sharma	Commerce	Average	12.50	12.50	12.50	0.00	12.50	25.00	12.50	12.50	12.50	12.50	0.00	12.50	12.50
		Excellent	42.86	37.14	28.57	31.43	42.86	31.43	31.43	31.43	40.00	25.71	31.43	40.00	37.14
Dr. Lata Devi	Political Science	Very Good	11.43	11.43	20.00	20.00	8.57	17.14	14.29	14.29	17.14	17.14	14.29	11.43	11.43
		Good	42.86	40.00	48.57	42.86	45.71	40.00	40.00	48.57	40.00	48.57	37.14	45.71	42.86
Mr. Pankaj Gupta	Zoology	Average	2.86	5.71	2.86	5.71	2.86	11.43	5.71	5.71	8.57	8.57	2.86	8.57	8.57
		Excellent	19.05	23.81	19.05	16.67	26.19	26.19	26.19	16.67	21.43	33.33	28.57	19.05	26.19
Mr. Rahul Sharma	Commerce	Very Good	33.33	33.33	28.57	30.95	16.67	21.43	26.19	35.71	14.29	26.19	30.95	28.57	
		Good	38.10	35.71	30.95	40.48	40.48	35.71	35.71	42.86	45.24	45.24	35.71	30.95	
Dr. Lata Devi	Political Science	Average	9.52	7.14	21.43	11.90	16.67	16.67	14.29	7.14	7.14	9.52	4.76	14.29	
		Excellent	19.51	14.63	17.07	19.51	29.27	12.20	29.27	29.27	21.95	21.95	24.39	21.95	24.39
Dr. Lata Devi	Political Science	Very Good	36.59	34.15	36.59	31.71	26.83	39.02	21.95	29.27	26.83	24.39	31.71	29.27	
		Good	41.46	48.78	41.46	46.34	43.90	41.46	41.46	41.46	48.78	48.78	48.78	46.34	
Dr. Lata Devi	Political Science	Average	2.44	2.44	4.88	2.44	0.00	7.32	7.32	7.32	2.44	2.44	2.44	0.00	
		Excellent	27.06	24.71	29.41	27.06	30.59	24.71	24.71	31.76	23.53	27.06	25.88	24.71	25.88
Dr. Lata Devi	Political Science	Very Good	17.65	16.47	15.29	15.29	15.29	16.47	15.29	17.65	18.82	16.47	21.18	16.47	
		Good	51.76	54.12	48.24	49.41	49.41	47.06	47.06	48.24	50.59	48.24	47.06	48.24	
Dr. Lata Devi	Political Science	Average	3.53	4.71	7.06	8.24	4.71	11.76	4.71	8.24	5.88	7.06	7.06	9.41	
		Excellent	19.05	23.81	19.05	16.67	26.19	26.19	16.67	21.43	33.33	28.57	19.05	26.19	

### Teacher's Feedback



### Student Feedback on Infrastructure Facility and Administrative Support in College (Academic Session 2022-2023)

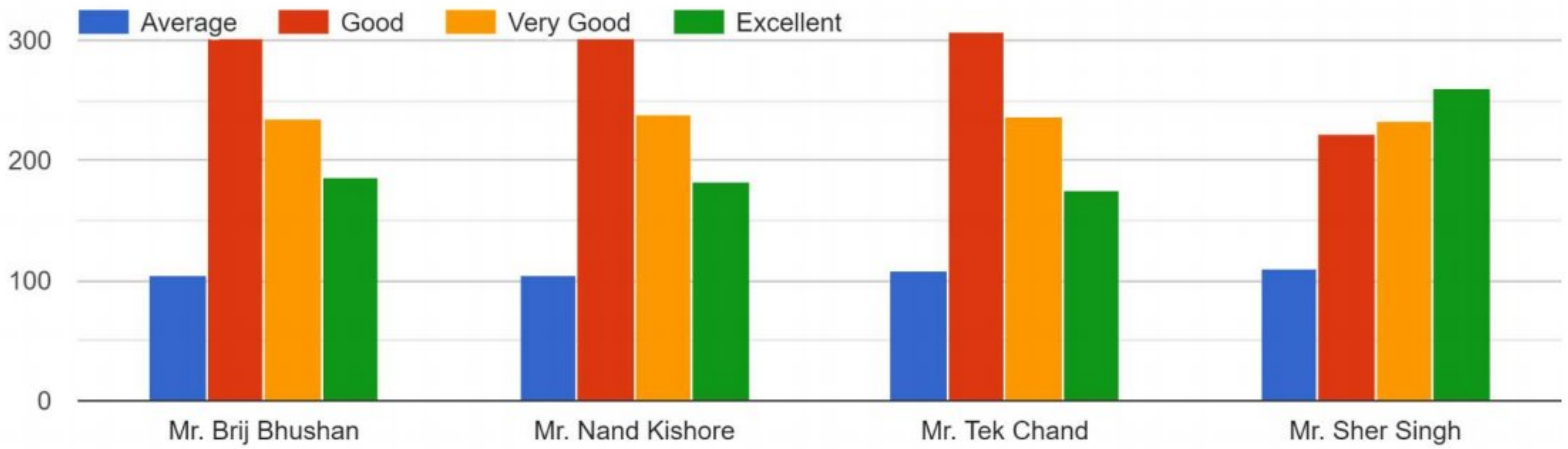
#### Infrastructure



**Student Feedback on Infrastructure Facility and Administrative Support in College  
(Academic Session 2021-2022)**

<b>Criterion</b>	<b>Rank</b>	<b>Percentage (%)</b>
<b>Water and sanitation facility</b>	Excellent	13.75
	Very Good	31.24
	Good	39.57
	Average	15.32
<b>Library facility</b>	Excellent	17.25
	Very Good	37.88
	Good	34.98
	Average	9.77
<b>Sports</b>	Excellent	9.65
	Very Good	24.49
	Good	34.98
	Average	30.76
<b>Lab/Class Room/ICT resources</b>	Excellent	14.48
	Very Good	34.14
	Good	38.36
	Average	12.90
<b>Administrative Support</b>	Excellent	24.28
	Very Good	28.56
	Good	34.17
	Average	12.93

## Experience with college administrative staff



## Suggestions/Comments of Students

Nothing

Nothing

Can't forget 3 years Diamond level moments 🥰❤️

nothing

Not a problem 👍😊

The three years I spent in this college were the best three years of my life 😊😊

Good

Nice

Good

Best activities

No

No comments

I'm happy to be a part of this college. Thank you for giving us a good experience or knowledge. 😊

All good

Always good

Rohit Thakur

Everything is right in every way.

Little improvement in water system and sports

Enjoy college life... And also study's

Try to teach us in simple language both in hindi as well as English

Good 👍

College Facilities Are Very Good. Teachers Are Very Helpful For Students. I love this college very much. I hope I can reach to my destination with the help of our beloved teachers. College campus is also good. 🙏🙏🙏

Sports facilities par jyadadhyandiyajaye.

Bchoke knowledge kecampaikiye jane chiyeuska major kuchbhiho

Overall good



Bandana
The environment of our college is too toxic.
Nice
There should cantine facility.
Best college of the universe
Good collage
No comments
Sourabh Kumar
Thank you
Good
Kuldeep
No comments
Excellent
Develop the facilities of library
Need to improvement in the library rules
I am proud of myself that I am a student of Karsog College, this institution has not only given me education but has given me a new and a different identity. Three years of this college are unforgettable moments of my life. I am proud that I am a student of Karsog College.
All over is good
All is average
Very good
Yes
All is good 👍
Everything is good
Libarary management is not good.No Discipline management is there in libarary.
Teachers should improve their teaching skills for exampleLata mam
All over nice
Nothing
College washrooms very bad
All are good
Everything is good
Everything is Good.....All the teachers are respectable....
Good
मेरा एक सुझाव अथवा मेरी विनती भी है श्रीमान मुझे पता आप हमारे कॉलेज के विकास कार्यों में कोई कमी नहीं छोड़ रहे हो आपके यह प्रयास बहुत सराहनीय है। मेरी आपसे एक विनती है कि जो भी विद्यार्थी कॉलेज के किसी भी function के जो प्रतिभागी है वो हमारे कॉलेज के फंक्शन को सफल बनाने के लिए बहुत मेहनत करते है वे दिन में बहुत अभ्यास करते है जिसमे वे थक जाते है तो उन्हें उनकी प्रैक्टिस के समय un सभी विद्यार्थियों को कुछ रिफ्रेशमेंट (refreshment) की व्यवस्था होनी चाहिए। वे अपना अभ्यास अच्छे से कर सके। एक म्यूजिक deaprtment सिर्फ बच्चों के लिए refreshment देते है इसके लिए मैं DR, Rishav bhardwaj सर का धन्यवाद करते है जो हमारे बारे में इतना सोचते है। ऐसे ही अन्य बच्चों के लिए भी refreshment दी जानी चाहिए। धन्यवाद,

## **ACTION TAKEN REPORT BASED ON STUDENTS FEEDBACK (Session 2021-22)**

The comprehensive review on the feedback was done by analysing every minute aspect of the feedback based on graphically and percentage based analysis compiled by IQAC. The following measures were taken:-

### **Action taken report (ATR) for the Feedback received regarding faculty members:-**

1. The faculty concerned was individually called by the Head of the Institution personally and the suggestions received from feedback were communicated so that they may improve in concerned parameter in upcoming session.
2. The concerned faculty members were also appreciated for given parameter where their score was excellent /very good.
3. The quality enhancement and improvement measures for classroom support services and infrastructure were discussed with IQAC and the committee was further directed to include all factors of improvement regarding teaching learning process in next prospective plan of institution (session 2023-24) to be discussed in next regular meeting of IQAC.

<b>Criterion</b>	<b>Feedback analysis of Faculty</b>	<b>Action Taken Report</b>
<b>Knowledge Base of the Teacher</b>	As far as knowledge base of faculty is concerned, most of the students are of the view that the knowledge base of all the teachers except few is very good.	Teachers were suggested to keep enhancing their knowledge through various online and offline resources available in the college library and make the classroom teaching more effective on the basis of their respective feedback.
<b>Communication Skills</b>	Communication skill of almost all the faculty members as reported by students is very good, however in case of 20% of teachers there is scope for further improvement.	The feedback was discussed with concerned were advised to attend some seminars and workshops to improve the same.
<b>Syllabi Covered</b>	Further, in case of coverage of syllabus most of the students were satisfied with the courses in all the subjects except in case of few subjects	The feedback was discussed with the concerned teachers and were advised give top priority for the completion of the syllabus.
<b>Punctuality and availability</b>	As per the student feedback all the faculty members are sincere and committed to their duty except few. However, in some faculty members (about 15 %) there is scope for improvement.	The student feedback was conveyed to the teachers and they were advised to work on the same.

<b>Subject Command</b>	Most of the teachers were rated virtuous by the students in their respective subject command.	The teachers were encouraged to take subject specific refresher courses to increase their subject command.
<b>Use of teaching aids (board/charts/ppts)</b>	75% of the students were satisfied with the use of teaching aids (board/charts/ppts) by the respective teachers. However, 25% of the students were not very happy with the use of teaching aids.	Teachers were encouraged to use more ICT tools, ppts, chats, graphics, etc. to make learning process more interactive and comprehensive.
<b>Assignments/tests conducted</b>	It could be figured that almost all the faculty members conducted adequate class tests and gave assignments to the students for the better understanding of the course.	The feedback was discussed with concerned teachers and were advised to make the learning interesting by brainstorming methods/class tests and assignments etc.
<b>Skill of linking subject to real life</b>	Through the analysis it could be seen that most of the teachers had the skill of linking subject to real life. Moreover, almost 15% were ranked average in this skill.	The feedback was conveyed to the respective teachers who were ranked average in this skill and were suggested to make improvement in the same.
<b>Encourages student participation in class</b>	Most of the students agreed that there was enough student participation in the class while almost 14 % students found the student participation in class as average.	Teachers were asked to adopt creative teaching methodology by giving students group assignments and ask students to give presentations in the respective classes.
<b>Inspires students for ethical conduct</b>	The analysis revealed that most of the teachers were able to inspire students for ethical conduct. However, almost 14% found that there was scope for improvement.	Teachers were suggested to put emphasis on the ethical conduct by giving them some social assignments in their classes along with their subject courses in the classes.
<b>Helping students irrespective of gender</b>	A good number of students believe that teachers showed no gender discrimination in helping the students while few students rated the teachers as average in this criterion.	The feedback was discussed and teachers were encouraged to promote the practice of gender equity in their classes.
<b>Approach towards developing professional skills</b>	Most of the students were satisfied with teachers' approach towards developing professional skills in them. However, almost 17% students believe the	The feedback was discussed and teachers were encouraged to take in-service professional

	teachers were average in this criterion.	trainings to keep themselves updated and enhance their skills.
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### **Action taken report (ATR) based on students Feedback received for Infrastructure Facilities and Administrative Support in College:-**

1. The IQAC committee was also instructed about the areas of student concerns especially infrastructure facilities as follows:-

<b>Criterion</b>	<b>IQAC initiatives in last year (2021-22)</b>	<b>Following points for quality enhancement based on student feedback to be included in next College prospective plan (IQAC) ( Session-2022-23)</b>
<b>Library facility</b>	<ul style="list-style-type: none"> <li>➤ Installed high fibre Internet connection with 500 mbps speed</li> <li>➤ Continued the subscription of N-List INFLIBNET.</li> <li>➤ Purchased new reference books for UG/PG students of amount Rs 149615.</li> </ul>	<ol style="list-style-type: none"> <li>1. To repair newspaper reading stands and reading room tables in Library</li> <li>2. Also install quotes of renowned personalities for student inspiration</li> <li>3. To purchase more books for the library in next session</li> <li>4. To install new wooden student property counter in library</li> <li>5. To replace UPS batteries in Library for batter back up for Library computer facilities.</li> </ol>
<b>Water and sanitation facility</b>	<ul style="list-style-type: none"> <li>➤ Installed drinking water storage facility for students with 3000 litre capacity</li> </ul>	<ol style="list-style-type: none"> <li>1. To install industrial level water filtration system for pure water supply to the students throughout year, even in rainy season.</li> <li>2. To renovate all the Boys and Girls toilets (06No.) with new sanitary fittings and replacement of underground water drainage pipes etc.</li> </ol>
<b>Sports</b>	<ul style="list-style-type: none"> <li>➤ Interlocking tiles in new sports block</li> </ul>	<ol style="list-style-type: none"> <li>1. To construct wooden almirah for sports block</li> <li>2. To shift and repair student Gym and TT table in the sports block.</li> <li>3. To enhance the indoor facilities in sports block</li> </ol>
<b>Classroom Infrastructure and Lab Facilities</b>	<ul style="list-style-type: none"> <li>➤ 342 students desk for sitting were repaired in the classroom</li> </ul>	<ol style="list-style-type: none"> <li>1. To repair student sitting stools/ tables in laboratories</li> </ol>

	<ul style="list-style-type: none"> <li>➤ New LED lights were also installed in the classroom for better teaching learning experience of the student</li> <li>➤ New Iron benches has been installed in appropriate places for giving learning space in free time</li> <li>➤ Installed LED panel in conference room for video conferencing</li> <li>➤ Different local folk instruments were purchased and its outcome of that year was prize in HPU Youth Festival Folk orchestra competition</li> </ul>	<ol style="list-style-type: none"> <li>2. To replace the batteries of UPS installed in computer lab/ Library and Language Lab</li> <li>3. To Upgrade the ICT facilities within campus.</li> <li>4. To do necessary electrical works in classrooms and laboratories.</li> </ol>
<b>Administrative Support</b>	<ul style="list-style-type: none"> <li>➤ One week Faculty Development Programme was conducted by IQAC on theme "NAAC Accreditation and GeM purchase"</li> </ul>	<ol style="list-style-type: none"> <li>1. To enhance the Bandwidth connectivity in the office</li> <li>2. To improve the functioning of office and supporting staff by enhancing the ICT equipments etc. and efforts would be done to provide every facility at helping kiosk.</li> <li>3. To conduct FDP for both teaching and non-teaching staff in next session i.e., 2022-23.</li> </ol>

**Signature of IQAC Committee: -**

1. MR. PANKAJ GUPTA (Co-ordinator)

2. MS. VARSHA VARMA (Member)

3. MR. KHUSHAL SINGH (Member)

4. Dr. LEELADHAR (Member)

5. MS. SONIA CHAUDHARY (Member)

6. MR. NAND KISHORE (Member)

*Pankaj Gupta*  
*Varsha Varma*  
*Khushal Singh*  
*Leeladhar*  
*Sonia Chaudhary*  
*Nand Kishore*

**Dated 18<sup>th</sup> July, 2022**

*A. Lalaj*  
**Principal**

**Government College Karsog**  
**PRINCIPAL**  
**District Mandi (H.P.)-175011**  
**GOVT COLLEGE**  
**KARSOG DIST MANDI (HP)**